

Terms & Conditions of Booking

Booking, rescheduling + refunds

- If you change your mind within 24 hours of booking a 15% charge will be made on your refund to cover administration costs. After that time your investment is non-refundable.
- 1-2-1s can be rescheduled if you provide 3 working days / 72 hours written notice prior to your session or reschedule via the link in your confirmation. Please be considerate of me and my other clients.
- All packages must be completed within 3 months of booking. Sessions paid for but not used during the stated time will not be refunded.
 - Refunds are not given for late starts or no shows.
- If I have to cancel a session from a package due to ill health or emergency, an extra date will be added to make up to the agreed number of sessions.

Legal disclaimer and statement: Due to legal requirements and the differing opinions regarding psychic ability and credibility in the UK, I have to advise that psychic / intuitive information given and all readings are “*for entertainment purposes only*”. All readings are experiments given in good faith. What you choose to do with the information, including any actions you take, is down to your own personal responsibility and choice. I am not responsible or liable for any loss or damage of whatever nature which may result from content given in any reading, from any information supplied or any action taken. All readings, information and questions answered should at no time be regarded as legal, medical, financial, psychological or business fact and are subject to your own interpretation and judgment. My services are not a substitute for professional services and I am not qualified to advise on financial, business, legal, property, medical or health related issues, including pregnancy and fertility, or legal issues, including paternity. For any such matter you should seek advice from the relevant qualified and trained expert. My services are not a substitute for allopathic medical services and I am not qualified to diagnose, recommend treatment/surgery, offer prescriptions or comment on advice received from a registered medical practitioner/GP. For any ongoing health matter you must consult your GP if you have not already done so. All data and recordings are stored according to GDPR. I do not read or provide healing/counselling for people under 18 years of age. purchasing a healing or reading session with me you agree to all the above terms.

Code of Conduct: 1. All sessions are private and in strict confidence between the practitioner and the client alone. 2. All clients (regardless of race or ethnic, cultural or religious background, disability, gender or age) are treated with sensitivity and respect. 3. If seeking treatment for a medical condition you will be advised to consult a registered medical practitioner/GP if you have not already done so. Energy healing is not a substitute for orthodox medical treatment; it is complementary. As a healing practitioner I am forbidden to diagnose or countermand the advice or medical treatment prescribed by a Doctor. 4. Clients must be 18 years or older unless parental consent is provided in writing in advance. 5. All fees are agreed and paid for prior to the session. 6. If it becomes clear that the client’s issues are beyond my competency and training I will refer to a more appropriate practitioner. 7. In the event that I am unable to work with a client, I will inform the client promptly and a pro-rata refund will be given. 9. Please do not drink alcohol or caffeine prior to your session.